

# Serguei Ploujnikov

## Development Manager

### Contact

#### Address

7465, 5e Avenue  
Laval, QC, H7R2Z1

#### Phone

1-514-806-5820

#### Linkedin

[sploujnikov](#)

#### Skype

pljnk

### Skills

Custom Software  
Development

Database Design

Systems Engineering

System Integration

Requirements Analysis

Team Building & Mentoring

SCRUM

### Software

Asana, BitBucket, GitHub,  
Laravel (PHP), CodeIgniter  
(PHP), Linux, Apache, AWS,  
MySQL, MSSQL, Jira, Confluence ,  
BitBucket, GitHub, IIS

Experienced Web Development Manager with vast IT experience. Skills include computer networking, analytical thinking and creative problem solving. Able to apply business concepts to online Applications to improve user experience for clients, employees and administration.

### EXPERIENCE

#### Business Analyst @ Acumatica Labs Canada, Montreal

2019 - 2023

Developing new specifications for the ecommerce module of the Acumatica ERP platform, acceptance testing, technical support for the L2 Support Department.

Participating in each step of development of the new features.

Working on the integration of the Acumatica with the BigCommerce and

Shopify ecommerce platforms.

#### Manager – Applications Development @ EVO Payments International

2011 - 2018

Managed the development of various back office applications which significantly increase the effectiveness and productivity of the Customer Support, Sales and Deployment departments. Including the development of the extensive custom CRM system.

#### IT Development Project Manager @ Aragon Inc., Montreal

2005 – 2011

Development, project management of the e-commerce online applications.

#### Sr. Project Manager @ Paysystems, Montreal

2001 – 2005

Web Application Project Manager. Development of multiple e-commerce projects. Worked on the real time payment processing backend, Merchant Control Center, Fraud Screening System.

### EDUCATION

Master Degree, MIS, with minor in Computer science

@ State University of Management, Moscow